

Question ID	Question	CSP CAIQ Answer	SSRM Control Ownership	CSP Implementation Description (Optional/Recommended)	CSC Responsibilities (Optional/Recommended)	CCM Control ID	CCM Control Specification	CCM Control Title	CCM Domain Title
A&A-01.1	Are audit and assurance policies, procedures, and standards established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	Shared CSP and CSC	Esiste un modello di Sistema di gestione della sicurezza delle informazioni che rappresenta l'approccio di Teamdev all'audit e include le attività di la nomina di revisori e responsabili, le azioni correttive, le comunicazioni e la revisione.		A&A-01	Establish, document, approve, communicate, apply, evaluate and maintain audit and assurance policies and procedures and standards. Review and update the policies and procedures at least annually.	Audit and Assurance Policy and Procedures	Audit & Assurance
A&A-01.2	Are audit and assurance policies, procedures, and standards reviewed and updated at least annually?	Yes	Shared CSP and CSC	Teamdev dispone di politiche e standard di sicurezza per il patrimonio informativo che si basano sulle migliori pratiche e sulla normativa di settore. Le politiche e gli standard di sicurezza delle informazioni sono messi a disposizione dei dipendenti e dei collaboratori tramite l'intranet e sono aggiornati e rivisti annualmente.		A&A-02	Conduct independent audit and assurance assessments according to relevant standards at least annually.	Independent Assessments	
A&A-02.1	Are independent audit and assurance assessments conducted according to relevant standards at least annually?	No	Shared CSP and 3rd-party			A&A-03	Perform independent audit and assurance assessments according to risk-based plans and policies.	Risk Based Planning Assessment	
A&A-03.1	Are independent audit and assurance assessments performed according to risk-based plans and policies?	Yes	CSP-owned	Il monitoraggio e la correzione del piano di gestione della sicurezza delle informazioni è eseguito mediante audit interni che presuppongono la preventiva analisi e valutazione dei rischi (identificazione, misurazione e ponderazione del rischio).		A&A-04	Verify compliance with all relevant standards, regulations, legal/contractual, and statutory requirements applicable to the audit.	Requirements Compliance	
A&A-04.1	Is compliance verified regarding all relevant standards, regulations, legal/contractual, and statutory requirements applicable to the audit?	Yes	Shared CSP and 3rd-party	Sono attuate delle procedure per mantenere la conformità alla leggi in vigore.		A&A-05	Define and implement an Audit Management process to support audit planning, risk analysis, security control assessment, conclusion, remediation schedules, report generation, and review of past reports and supporting evidence.	Audit Management Process	
A&A-05.1	Is an audit management process defined and implemented to support audit planning, risk analysis, security control assessments, conclusions, remediation schedules, report generation, and reviews of past reports and supporting evidence?	Yes	Shared CSP and 3rd-party	Teamdev può eseguire attività di audit di tipo SOC		A&A-06	Establish, document, approve, communicate, apply, evaluate and maintain a risk-based corrective action plan to remediate audit findings, review and report remediation status to relevant stakeholders.	Remediation	
A&A-06.1	Is a risk-based corrective action plan to remediate audit findings established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	Shared CSP and 3rd-party	Esiste una policy di gestione dei rischi che determina la priorità di applicazione delle attività di correzione. Gli assessment cui viene sottoposto il piano di gestione della sicurezza delle informazioni consentono di verificare di volta in volta gli aspetti migliorabili e quelli critici.					
A&A-06.2	Is the remediation status of audit findings reviewed and reported to relevant stakeholders?	Yes	Shared CSP and 3rd-party	Le evidenze delle correzioni vengono documentate in un report redatto alla fine di ogni audit e sono condivise con il personale autorizzato.					
AIS-01.1	Are application security policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained to guide appropriate planning, delivery, and support of the organization's application security capabilities?	Yes	Shared CSP and 3rd-party	La documentazione a riprova della sicurezza delle applicazioni viene aggiornata periodicamente		AIS-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for application security to provide guidance to the appropriate planning, delivery and support of the organization's application security capabilities. Review and update the policies and procedures at least annually.	Application and Interface Security Policy and Procedures	Application & Interface Security
AIS-01.2	Are application security policies and procedures reviewed and updated at least annually?	Yes	Shared CSP and 3rd-party	La documentazione a riprova della sicurezza delle applicazioni viene aggiornata con cadenza almeno annuale		AIS-02	Establish, document and maintain baseline requirements for securing different applications.	Application Security Baseline Requirements	
AIS-02.1	Are baseline requirements to secure different applications established, documented, and maintained?	Yes	CSP-owned			AIS-03	Define and implement technical and operational metrics in alignment with business objectives, security requirements, and compliance obligations.	Application Security Metrics	
AIS-03.1	Are technical and operational metrics defined and implemented according to business objectives, security requirements, and compliance obligations?	Yes	CSP-owned			AIS-04	Define and implement a SDLC process for application design, development, deployment, and operation in accordance with security requirements defined by the organization.	Secure Application Design and Development	
AIS-04.1	Is an SDLC process defined and implemented for application design, development, deployment, and operation per organizationally designed security requirements?	Yes	CSP-owned	Teamdev si avvale di procedure di SDLC condiviso con il personale tecnico dell'azienda addetto alla progettazione, sviluppo e manutenzione dei software prodotti.		AIS-05	Implement a testing strategy, including criteria for acceptance of new information systems, upgrades and new versions, which provides application security assurance and maintains compliance while enabling organizational speed of delivery goals. Automate when applicable and possible.	Automated Application Security Testing	
AIS-05.1	Does the testing strategy outline criteria to accept new information systems, upgrades, and new versions while ensuring application security, compliance adherence, and organizational speed of delivery goals?	Yes	CSP-owned	Teamdev implementa e aggiorna i criteri di valutazione nell'ambito delle procedure di test del software.		AIS-06	Establish and implement strategies and capabilities for secure, standardized, and compliant application deployment. Automate where possible.	Automated Secure Application Deployment	
AIS-06.1	Are strategies and capabilities established and implemented to deploy application code in a secure, standardized, and compliant manner?	Yes	CSP-owned	Nell'ambito dello sviluppo del software i team tecnici di Teamdev si avvalgono di specifiche procedure interne basate sulle buone pratiche dello sviluppo.		AIS-07	Define and implement a process to remediate application security vulnerabilities, automating remediation when possible.	Application Vulnerability Remediation	
AIS-06.2	Is the deployment and integration of application code automated where possible?	Yes	CSP-owned						
AIS-07.1	Are application security vulnerabilities remediated following defined processes?	Yes	CSP-owned						
AIS-07.2	Is the remediation of application security vulnerabilities automated when possible?	Yes	CSP-owned						
BCR-01.1	Are business continuity management and operational resilience policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	Shared CSP and 3rd-party	Teamdev è dotata di un Piano di Business Continuity e Disaster Recovery. Inoltre la gestione dell'ambiente Cloud è gestito e mantenuto dal fornitore Microsoft dotato dei seguenti standard di sicurezza: ISO 27001, ISO 27018, SOC 1, SOC 2, SOC3, FedRAMP, HITRUST, MTCS, IRAP ed ENS.		BCR-01	Establish, document, approve, communicate, apply, evaluate and maintain business continuity management and operational resilience policies and procedures. Review and update the policies and procedures at least annually.	Business Continuity Management Policy and Procedures	Business Continuity Management and Operational Resilience
BCR-01.2	Are the policies and procedures reviewed and updated at least annually?	Yes	Shared CSP and 3rd-party	La revisione e l'aggiornamento del piano di Business Continuity vengono effettuati con cadenza almeno annuale		BCR-02	Determine the impact of business disruptions and risks to establish criteria for developing business continuity and operational resilience strategies and capabilities.	Risk Assessment and Impact Analysis	
BCR-02.1	Are criteria for developing business continuity and operational resiliency strategies and capabilities established based on business disruption and risk impacts?	Yes	Shared CSP and 3rd-party	Il Piano di Business Continuity è strutturato sulla base dell'analisi del rischio effettuata periodicamente (con cadenza almeno annuale)		BCR-03	Establish strategies to reduce the impact of, withstand, and recover from business disruptions within risk appetite.	Business Continuity Strategy	
BCR-03.1	Are strategies developed to reduce the impact of, withstand, and recover from business disruptions in accordance with risk appetite?	Yes	Shared CSP and 3rd-party			BCR-04	Establish, document, approve, communicate, apply, evaluate and maintain a business continuity plan based on the results of the operational resilience strategies and capabilities.	Business Continuity Planning	
BCR-04.1	Are operational resilience strategies and capability results incorporated to establish, document, approve, communicate, apply, evaluate, and maintain a business continuity plan?	Yes	Shared CSP and 3rd-party			BCR-05	Develop, identify, and acquire documentation that is relevant to support the business continuity and operational resilience programs. Make the documentation available to authorized stakeholders and review periodically.	Documentation	
BCR-05.1	Is relevant documentation developed, identified, and acquired to support business continuity and operational resilience plans?	Yes	Shared CSP and 3rd-party			BCR-06	Exercise and test business continuity and operational resilience plans at least annually or upon significant changes.	Business Continuity Exercises	
BCR-05.2	Is business continuity and operational resilience documentation available to authorized stakeholders?	Yes	Shared CSP and 3rd-party	La documentazione relativa è condivisa con il personale interno autorizzato.		BCR-07	Establish communication with stakeholders and participants in the course of business continuity and resilience procedures.	Communication	
BCR-05.3	Is business continuity and operational resilience documentation reviewed periodically?	Yes	Shared CSP and 3rd-party	L'aggiornamento è previsto con una cadenza almeno annuale		BCR-08	Periodically backup data stored in the cloud. Ensure the confidentiality, integrity and availability of the backup, and verify data restoration from backup for resiliency.	Backup	
BCR-06.1	Are the business continuity and operational resilience plans exercised and tested at least annually and when significant changes occur?	Yes	Shared CSP and 3rd-party	La documentazione viene revisionata e testata annualmente in concomitanza con l'aggiornamento della documentazione		BCR-09	Establish, document, approve, communicate, apply, evaluate and maintain a disaster response plan to recover from natural and man-made disasters. Update the plan at least annually or upon significant changes.	Disaster Response Plan	
BCR-07.1	Do business continuity and resilience procedures establish communication with stakeholders and participants?	Yes	Shared CSP and 3rd-party			BCR-10	Exercise the disaster response plan annually or upon significant changes, including if possible local emergency authorities.	Response Plan Exercise	
BCR-08.1	Is cloud data periodically backed up?	Yes	Shared CSP and 3rd-party			BCR-11	Supplement business-critical equipment with redundant equipment independently located at a reasonable minimum distance in accordance with applicable industry standards.	Equipment Redundancy	
BCR-08.2	Is the confidentiality, integrity, and availability of backup data ensured?	Yes	Shared CSP and 3rd-party						
BCR-08.3	Can backups be restored appropriately for resiliency?	Yes	Shared CSP and 3rd-party	Teamdev esegue backup di sicurezza per garantire il ripristino dei dati in caso di necessità. Anche il provider dei servizi cloud esegue backup sui propri sistemi					
BCR-09.1	Is a disaster response plan established, documented, approved, applied, evaluated, and maintained to ensure recovery from natural and man-made disasters?	Yes	Shared CSP and 3rd-party	È previsto un Piano di Business Continuity e Disaster Recovery sia interno a Teamdev che presso il provider dell'ambiente Cloud					
BCR-09.2	Is the disaster response plan updated at least annually, and when significant changes occur?	Yes	CSP-owned	La revisione e l'aggiornamento avvengono con cadenza annuale o in caso di cambiamenti significativi o in caso di eventi che ne richiedono necessariamente la rivalutazione in termini di efficienza ed efficacia					
BCR-10.1	Is the disaster response plan exercised annually or when significant changes occur?	Yes	CSP-owned						
BCR-10.2	Are local emergency authorities included, if possible, in the exercise?	No	CSP-owned						
BCR-11.1	Is business-critical equipment supplemented with redundant equipment independently located at a reasonable minimum distance in accordance with applicable industry standards?	Yes	3rd-party outsourced	Il provider dei servizi Cloud prevede l'alta affidabilità garantita dal provider dei servizi cloud					
CCC-01.1	Are risk management policies and procedures associated with changing organizational assets including applications, systems, infrastructure, configuration, etc., established, documented, approved, communicated, applied, evaluated and maintained (regardless of whether asset management is internal or external)?	No	Shared CSP and 3rd-party			CCC-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for managing the risks associated with applying changes to organization assets, including application, systems, infrastructure, configuration, etc., regardless of whether the assets are managed internally or externally (i.e., outsourced). Review and update the policies and procedures at least annually.	Change Management Policy and Procedures	
CCC-01.2	Are the policies and procedures reviewed and updated at least annually?	No	Shared CSP and 3rd-party						

CCC-02.1	Is a defined quality change control, approval and testing process (with established baselines, testing, and release standards) followed?	No	Shared CSP and 3rd-party	
CCC-03.1	Are risks associated with changing organizational assets (including applications, systems, infrastructure, configuration, etc.) managed, regardless of whether asset management occurs internally or externally (i.e., outsourced)?	No	Shared CSP and 3rd-party	
CCC-04.1	Is the unauthorized addition, removal, update, and management of organization assets restricted?	Yes	CSP-owned	
CCC-05.1	Are provisions to limit changes that directly impact CSC-owned environments and require tenants to authorize requests explicitly included within the service level agreements (SLAs) between CSPs and CSCs?	Yes	Shared CSP and CSC	Teamdev comunica sempre modifiche e aggiornamenti funzionali ai clienti, curando la compatibilità con le versioni precedenti dei propri prodotti e servizi. Teamdev fornirà un preavviso prima della dismissione materiale di un Servizio o una funzionalità in uso, salvo che l'interruzione non sia richiesta per un problema di sicurezza o di proprietà intellettuale, o non sia economicamente o tecnicamente insostenibile o nel caso in cui causi la violazione di requisiti legali
CCC-06.1	Are change management baselines established for all relevant authorized changes on organizational assets?	Yes	Shared CSP and 3rd-party	
CCC-07.1	Are detection measures implemented with proactive notification if changes deviate from established baselines?	Yes	Shared CSP and 3rd-party	
CCC-08.1	Is a procedure implemented to manage exceptions, including emergencies, in the change and configuration process?	Yes	Shared CSP and 3rd-party	
CCC-08.2	Is the procedure aligned with the requirements of the GRC-04: Policy Exception Process?	Yes	CSP-owned	
CCC-09.1	Is a process to proactively roll back changes to a previously known "good state" defined and implemented in case of errors or security concerns?	Yes	Shared CSP and 3rd-party	
CEK-01.1	Are cryptography, encryption, and key management policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	Shared CSP and 3rd-party	
CEK-01.2	Are cryptography, encryption, and key management policies and procedures reviewed and updated at least annually?	Yes	Shared CSP and 3rd-party	La revisione e l'aggiornamento avvengono con cadenza annuale o in caso di cambiamenti significativi.
CEK-02.1	Are cryptography, encryption, and key management roles and responsibilities defined and implemented?	Yes	Shared CSP and 3rd-party	
CEK-03.1	Are data at-rest and in-transit cryptographically protected using cryptographic libraries certified to approved standards?	Yes	Shared CSP and 3rd-party	
CEK-04.1	Are appropriate data protection encryption algorithms used that consider data classification, associated risks, and encryption technology usability?	Yes	Shared CSP and 3rd-party	
CEK-05.1	Are standard change management procedures established to review, approve, implement and communicate cryptography, encryption, and key management technology changes that accommodate internal and external sources?	No	Shared CSP and 3rd-party	
CEK-06.1	Are changes to cryptography-, encryption- and key management-related systems, policies, and procedures, managed and adopted in a manner that fully accounts for downstream effects of proposed changes, including residual risk, cost, and benefits analysis?	Yes	Shared CSP and 3rd-party	Tutte le modifiche sono sempre analizzate in relazione alle variazioni su benefici, complessità, variazioni di performance e costi diretti e indiretti.
CEK-07.1	Is a cryptography, encryption, and key management risk program established and maintained that includes risk assessment, risk treatment, risk context, monitoring, and feedback provisions?	Yes	Shared CSP and 3rd-party	
CEK-08.1	Are CSPs providing CSCs with the capacity to manage their own data encryption keys?	No	Shared CSP and 3rd-party	
CEK-09.1	Are encryption and key management systems, policies, and processes audited with a frequency proportional to the system's risk exposure, and after any security event?	Yes	Shared CSP and 3rd-party	La revisione e l'aggiornamento avvengono in caso di cambiamenti significativi o minacce effettive alla sicurezza.
CEK-09.2	Are encryption and key management systems, policies, and processes audited (preferably continuously but at least annually)?	No	3rd-party outsourced	
CEK-10.1	Are cryptographic keys generated using industry-accepted and approved cryptographic libraries that specify algorithm strength and random number generator specifications?	NA	Shared CSP and 3rd-party	
CEK-11.1	Are private keys provisioned for a unique purpose managed, and is cryptography secret?	No	Shared CSP and 3rd-party	
CEK-12.1	Are cryptographic keys rotated based on a cryptoperiod calculated while considering information disclosure risks and legal and regulatory requirements?	No	Shared CSP and 3rd-party	
CEK-13.1	Are cryptographic keys revoked and removed before the end of the established cryptoperiod (when a key is compromised, or an entity is no longer part of the organization) per defined, implemented, and evaluated processes, procedures, and technical measures to include legal and regulatory requirement provisions?	No	Shared CSP and 3rd-party	
CEK-14.1	Are processes, procedures and technical measures to destroy unneeded keys defined, implemented and evaluated to address key destruction outside secure environments, revocation of keys stored in hardware security modules (HSMs), and include applicable legal and regulatory requirement provisions?	NA	3rd-party outsourced	
CEK-15.1	Are processes, procedures, and technical measures to create keys in a pre-activated state (i.e., when they have been generated but not authorized for use) being defined, implemented, and evaluated to include legal and regulatory requirement provisions?	NA	3rd-party outsourced	
CEK-16.1	Are processes, procedures, and technical measures to monitor, review and approve key transitions (e.g., from any state to/from suspension) being defined, implemented, and evaluated to include legal and regulatory requirement provisions?	NA	3rd-party outsourced	
CEK-17.1	Are processes, procedures, and technical measures to deactivate keys (at the time of their expiration date) being defined, implemented, and evaluated to include legal and regulatory requirement provisions?	No	Shared CSP and 3rd-party	
CEK-18.1	Are processes, procedures, and technical measures to manage archived keys in a secure repository (requiring least privilege access) being defined, implemented, and evaluated to include legal and regulatory requirement provisions?	Yes	Shared CSP and 3rd-party	
CEK-19.1	Are processes, procedures, and technical measures to encrypt information in specific scenarios (e.g., only in controlled circumstances and thereafter only for data decryption and never for encryption) being defined, implemented, and evaluated to include legal and regulatory requirement provisions?	Yes	Shared CSP and 3rd-party	
CEK-20.1	Are processes, procedures, and technical measures to assess operational continuity risks (versus the risk of losing control of keying material and exposing protected data) being defined, implemented, and evaluated to include legal and regulatory requirement provisions?	No	CSP-owned	
CEK-21.1	Are key management system processes, procedures, and technical measures being defined, implemented, and evaluated to track and report all cryptographic materials and status changes that include legal and regulatory requirements provisions?	No	CSP-owned	
DCS-01.1	Are policies and procedures for the secure disposal of equipment used outside the organization's premises established, documented, approved, communicated, enforced, and maintained?	No	CSP-owned	
DCS-01.2	Is a data destruction procedure applied that renders information recovery information impossible if equipment is not physically destroyed?	Yes	CSP-owned	
DCS-01.3	Are policies and procedures for the secure disposal of equipment used outside the organization's premises reviewed and updated at least annually?	No	Shared CSP and 3rd-party	
DCS-02.1	Are policies and procedures for the relocation or transfer of hardware, software, or data/information to an offsite or alternate location established, documented, approved, communicated, implemented, enforced, maintained?	No	Shared CSP and 3rd-party	

CCC-02	Follow a defined quality change control, approval and testing process with established baselines, testing, and release standards.	Quality Testing
CCC-03	Manage the risks associated with applying changes to organization assets, including application, systems, infrastructure, configuration, etc., regardless of whether the assets are managed internally or externally (i.e., outsourced).	Change Management Technology
CCC-04	Restrict the unauthorized addition, removal, update, and management of organization assets.	Unauthorized Change Protection
CCC-05	Include provisions limiting changes directly impacting CSCs owned environments/tenants to explicitly authorized requests within service level agreements between CSPs and CSCs.	Change Agreements
CCC-06	Establish change management baselines for all relevant authorized changes on organization assets.	Change Management Baseline
CCC-07	Implement detection measures with proactive notification in case of changes deviating from the established baseline.	Detection of Baseline Deviation
CCC-08	'Implement a procedure for the management of exceptions, including emergencies, in the change and configuration process. Align the procedure with the requirements of GRC-04: Policy Exception Process.'	Exception Management
CCC-09	Define and implement a process to proactively roll back changes to a previous known good state in case of errors or security concerns.	Change Restoration
CEK-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for Cryptography, Encryption and Key Management. Review and update the policies and procedures at least annually.	Encryption and Key Management Policy and Procedures
CEK-02	Define and implement cryptographic, encryption and key management roles and responsibilities.	CEK Roles and Responsibilities
CEK-03	Provide cryptographic protection to data at-rest and in-transit, using cryptographic libraries certified to approved standards.	Data Encryption
CEK-04	Use encryption algorithms that are appropriate for data protection, considering the classification of data, associated risks, and usability of the encryption technology.	Encryption Algorithm
CEK-05	Establish a standard change management procedure, to accommodate changes from internal and external sources, for review, approval, implementation and communication of cryptographic, encryption and key management technology changes.	Encryption Change Management
CEK-06	Manage and adopt changes to cryptography-, encryption-, and key management-related systems (including policies and procedures) that fully account for downstream effects of proposed changes, including residual risk, cost, and benefits analysis.	Encryption Change Cost Benefit Analysis
CEK-07	Establish and maintain an encryption and key management risk program that includes provisions for risk assessment, risk treatment, risk context, monitoring, and feedback.	Encryption Risk Management
CEK-08	CSPs must provide the capability for CSCs to manage their own data encryption keys.	CSC Key Management Capability
CEK-09	Audit encryption and key management systems, policies, and processes with a frequency that is proportional to the risk exposure of the system with audit occurring preferably continuously but at least annually and after any security event(s).	Encryption and Key Management Audit
CEK-10	Generate Cryptographic keys using industry accepted cryptographic libraries specifying the algorithm strength and the random number generator used.	Key Generation
CEK-11	Manage cryptographic secret and private keys that are provisioned for a unique purpose.	Key Purpose
CEK-12	Rotate cryptographic keys in accordance with the calculated cryptoperiod, which includes provisions for considering the risk of information disclosure and legal and regulatory requirements.	Key Rotation
CEK-13	Define, implement and evaluate processes, procedures and technical measures to revoke and remove cryptographic keys prior to the end of its established cryptoperiod, when a key is compromised, or an entity is no longer part of the organization, which include provisions for legal and regulatory requirements.	Key Revocation
CEK-14	Define, implement and evaluate processes, procedures and technical measures to destroy keys stored outside a secure environment and revoke keys stored in Hardware Security Modules (HSMs) when they are no longer needed, which include provisions for legal and regulatory requirements.	Key Destruction
CEK-15	Define, implement and evaluate processes, procedures and technical measures to create keys in a pre-activated state when they have been generated but not authorized for use, which include provisions for legal and regulatory requirements.	Key Activation
CEK-16	Define, implement and evaluate processes, procedures and technical measures to monitor, review and approve key transitions from any state to/from suspension, which include provisions for legal and regulatory requirements.	Key Suspension
CEK-17	Define, implement and evaluate processes, procedures and technical measures to deactivate keys at the time of their expiration date, which include provisions for legal and regulatory requirements.	Key Deactivation
CEK-18	Define, implement and evaluate processes, procedures and technical measures to manage archived keys in a secure repository requiring least privilege access, which include provisions for legal and regulatory requirements.	Key Archival
CEK-19	Define, implement and evaluate processes, procedures and technical measures to use compromised keys to encrypt information only in controlled circumstance, and thereafter exclusively for decrypting data and never for encrypting data, which include provisions for legal and regulatory requirements.	Key Compromise
CEK-20	Define, implement and evaluate processes, procedures and technical measures to assess the risk to operational continuity versus the risk of the keying material and the information it protects being exposed if control of the keying material is lost, which include provisions for legal and regulatory requirements.	Key Recovery
CEK-21	Define, implement and evaluate processes, procedures and technical measures in order for the key management system to track and report all cryptographic materials and changes in status, which include provisions for legal and regulatory requirements.	Key Inventory Management
DCS-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for the secure disposal of equipment used outside the organization's premises. If the equipment is not physically destroyed a data destruction procedure that renders recovery of information impossible must be applied. Review and update the policies and procedures at least annually.	Off-Site Equipment Disposal Policy and Procedures
	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for the relocation or transfer of hardware, software, or data/information to an offsite or alternate location. The relocation or transfer request requires the written or cryptographically verifiable authorization. Review and update the policies and procedures at least annually.	

Change Control and Configuration Management

Cryptography, Encryption & Key Management

<b>DCS-02.2</b>	Does a relocation or transfer request require written or cryptographically verifiable authorization?	No	Shared CSP and 3rd-party	
<b>DCS-02.3</b>	Are policies and procedures for the relocation or transfer of hardware, software, or data/information to an offsite or alternate location reviewed and updated at least annually?	No	Shared CSP and 3rd-party	
<b>DCS-03.1</b>	Are policies and procedures for maintaining a safe and secure working environment (in offices, rooms, and facilities) established, documented, approved, communicated, enforced, and maintained?	No	Shared CSP and 3rd-party	
<b>DCS-03.2</b>	Are policies and procedures for maintaining safe, secure working environments (e.g., offices, rooms) reviewed and updated at least annually?	Yes	CSP-owned	
<b>DCS-04.1</b>	Are policies and procedures for the secure transportation of physical media established, documented, approved, communicated, enforced, evaluated, and maintained?	Yes	CSP-owned	
<b>DCS-04.2</b>	Are policies and procedures for the secure transportation of physical media reviewed and updated at least annually?	Yes	CSP-owned	
<b>DCS-05.1</b>	Is the classification and documentation of physical and logical assets based on the organizational business risk?	NA	3rd-party outsourced	
<b>DCS-06.1</b>	Are all relevant physical and logical assets at all CSP sites cataloged and tracked within a secured system?	NA	3rd-party outsourced	
<b>DCS-07.1</b>	Are physical security perimeters implemented to safeguard personnel, data, and information systems?	Yes	3rd-party outsourced	
<b>DCS-07.2</b>	Are physical security perimeters established between administrative and business areas, data storage, and processing facilities?	NA	3rd-party outsourced	
<b>DCS-08.1</b>	Is equipment identification used as a method for connection authentication?	Yes	3rd-party outsourced	
<b>DCS-09.1</b>	Are solely authorized personnel able to access secure areas, with all ingress and egress areas restricted, documented, and monitored by physical access control mechanisms?	Yes	3rd-party outsourced	
<b>DCS-09.2</b>	Are access control records retained periodically, as deemed appropriate by the organization?	Yes	3rd-party outsourced	
<b>DCS-10.1</b>	Are external perimeter datacenter surveillance systems and surveillance systems at all ingress and egress points implemented, maintained, and operated?	Yes	3rd-party outsourced	
<b>DCS-11.1</b>	Are datacenter personnel trained to respond to unauthorized access or egress attempts?	Yes	3rd-party outsourced	
<b>DCS-12.1</b>	Are processes, procedures, and technical measures defined, implemented, and evaluated to ensure risk-based protection of power and telecommunication cables from interception, interference, or damage threats at all facilities, offices, and rooms?	Yes	3rd-party outsourced	
<b>DCS-13.1</b>	Are data center environmental control systems designed to monitor, maintain, and test that on-site temperature and humidity conditions fall within accepted industry standards effectively implemented and maintained?	Yes	3rd-party outsourced	
<b>DCS-14.1</b>	Are utility services secured, monitored, maintained, and tested at planned intervals for continual effectiveness?	Yes	3rd-party outsourced	
<b>DCS-15.1</b>	Is business-critical equipment segregated from locations subject to a high probability of environmental risk events?	NA	3rd-party outsourced	
<b>DSP-01.1</b>	Are policies and procedures established, documented, approved, communicated, enforced, evaluated, and maintained for the classification, protection, and handling of data throughout its lifecycle according to all applicable laws and regulations, standards, and risk level?	Yes	3rd-party outsourced	
<b>DSP-01.2</b>	Are data security and privacy policies and procedures reviewed and updated at least annually?	Yes	Shared CSP and CSC	
<b>DSP-02.1</b>	Are industry-accepted methods applied for secure data disposal from storage media so information is not recoverable by any forensic means?	Yes	Shared CSP and 3rd-party	
<b>DSP-03.1</b>	Is a data inventory created and maintained for sensitive and personal information (at a minimum)?	Yes	Shared CSP and 3rd-party	
<b>DSP-04.1</b>	Is data classified according to type and sensitivity levels?	Yes	3rd-party outsourced	
<b>DSP-05.1</b>	Is data flow documentation created to identify what data is processed and where it is stored and transmitted?	Yes	3rd-party outsourced	
<b>DSP-05.2</b>	Is data flow documentation reviewed at defined intervals, at least annually, and after any change?	Yes	3rd-party outsourced	
<b>DSP-06.1</b>	Is the ownership and stewardship of all relevant personal and sensitive data documented?	Yes	CSP-owned	
<b>DSP-06.2</b>	Is data ownership and stewardship documentation reviewed at least annually?	Yes	CSP-owned	
<b>DSP-07.1</b>	Are systems, products, and business practices based on security principles by design and per industry best practices?	Yes	Shared CSP and 3rd-party	
<b>DSP-08.1</b>	Are systems, products, and business practices based on privacy principles by design and according to industry best practices?	Yes	CSP-owned	
<b>DSP-08.2</b>	Are systems' privacy settings configured by default and according to all applicable laws and regulations?	Yes	CSP-owned	
<b>DSP-09.1</b>	Is a data protection impact assessment (DPIA) conducted when processing personal data and evaluating the origin, nature, particularity, and severity of risks according to any applicable laws, regulations and industry best practices?	Yes	CSP-owned	Teamdev prevede la sottoposizione a DPIA per quei trattamenti dei dati che possono comportare un rischio elevato per i diritti e le libertà delle persone interessate ai sensi dell'art. 35 GDPR. Il modello di valutazione del rischio per i trattamenti che non devono obbligatoriamente essere sottoposti a DPIA è revisionato e aggiornato con cadenza almeno annuale.
<b>DSP-10.1</b>	Are processes, procedures, and technical measures defined, implemented, and evaluated to ensure any transfer of personal or sensitive data is protected from unauthorized access and only processed within scope (as permitted by respective laws and regulations)?	Yes	CSP-owned	
<b>DSP-11.1</b>	Are processes, procedures, and technical measures defined, implemented, and evaluated to enable data subjects to request access to, modify, or delete personal data (per applicable laws and regulations)?	Yes	CSP-owned	
<b>DSP-12.1</b>	Are processes, procedures, and technical measures defined, implemented, and evaluated to ensure personal data is processed (per applicable laws and regulations and for the purposes declared to the data subject)?	Yes	CSP-owned	
<b>DSP-13.1</b>	Are processes, procedures, and technical measures defined, implemented, and evaluated for the transfer and sub-processing of personal data within the service supply chain (according to any applicable laws and regulations)?	Yes	CSP-owned	
<b>DSP-14.1</b>	Are processes, procedures, and technical measures defined, implemented, and evaluated to disclose details to the data owner of any personal or sensitive data access by sub-processors before processing initiation?	Yes	CSP-owned	
<b>DSP-15.1</b>	Is authorization from data owners obtained, and the associated risk managed, before replicating or using production data in non-production environments?	Yes	CSP-owned	
<b>DSP-16.1</b>	Do data retention, archiving, and deletion practices follow business requirements, applicable laws, and regulations?	Yes	Shared CSP and 3rd-party	

DCS-02		Off-Site Transfer Authorization Policy and Procedures
DCS-03	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for maintaining a safe and secure working environment in offices, rooms, and facilities. Review and update the policies and procedures at least annually.	Secure Area Policy and Procedures
DCS-04	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for the secure transportation of physical media. Review and update the policies and procedures at least annually.	Secure Media Transportation Policy and Procedures
DCS-05	Classify and document the physical, and logical assets (e.g., applications) based on the organizational business risk.	Assets Classification
DCS-06	Catalogue and track all relevant physical and logical assets located at all of the CSP's sites within a secured system.	Assets Cataloging and Tracking
DCS-07	Implement physical security perimeters to safeguard personnel, data, and information systems. Establish physical security perimeters between the administrative and business areas and the data storage and processing facilities areas.	Controlled Access Points
DCS-08	Use equipment identification as a method for connection authentication.	Equipment Identification
DCS-09	Allow only authorized personnel access to secure areas, with all ingress and egress points restricted, documented, and monitored by physical access control mechanisms. Retain access control records on a periodic basis as deemed appropriate by the organization.	Secure Area Authorization
DCS-10	Implement, maintain, and operate datacenter surveillance systems at the external perimeter and at all the ingress and egress points to detect unauthorized ingress and egress attempts.	Surveillance System
DCS-11	Train datacenter personnel to respond to unauthorized ingress or egress attempts.	Unauthorized Access Response Training
DCS-12	Define, implement and evaluate processes, procedures and technical measures that ensure a risk-based protection of power and telecommunication cables from a threat of interception, interference or damage at all facilities, offices and rooms.	Cabling Security
DCS-13	Implement and maintain data center environmental control systems that monitor, maintain and test for continual effectiveness the temperature and humidity conditions within accepted industry standards.	Environmental Systems
DCS-14	Secure, monitor, maintain, and test utilities services for continual effectiveness at planned intervals.	Secure Utilities
DCS-15	Keep business-critical equipment away from locations subject to high probability for environmental risk events.	Equipment Location
DSP-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for the classification, protection and handling of data throughout its lifecycle, and according to all applicable laws and regulations, standards, and risk level. Review and update the policies and procedures at least annually.	Security and Privacy Policy and Procedures
DSP-02	Apply industry accepted methods for the secure disposal of data from storage media such that data is not recoverable by any forensic means.	Secure Disposal
DSP-03	Create and maintain a data inventory, at least for any sensitive data and personal data.	Data Inventory
DSP-04	Classify data according to its type and sensitivity level.	Data Classification
DSP-05	Create data flow documentation to identify what data is processed, stored or transmitted where. Review data flow documentation at defined intervals, at least annually, and after any change.	Data Flow Documentation
DSP-06	Document ownership and stewardship of all relevant documented personal and sensitive data. Perform review at least annually.	Data Ownership and Stewardship
DSP-07	Develop systems, products, and business practices based upon a principle of security by design and industry best practices.	Data Protection by Design and Default
DSP-08	Develop systems, products, and business practices based upon a principle of privacy by design and industry best practices. Ensure that systems' privacy settings are configured by default, according to all applicable laws and regulations.	Data Privacy by Design and Default
DSP-09	Conduct a Data Protection Impact Assessment (DPIA) to evaluate the origin, nature, particularity and severity of the risks upon the processing of personal data, according to any applicable laws, regulations and industry best practices.	Data Protection Impact Assessment
DSP-10	Define, implement and evaluate processes, procedures and technical measures that ensure any transfer of personal or sensitive data is protected from unauthorized access and only processed within scope as permitted by the respective laws and regulations.	Sensitive Data Transfer
DSP-11	Define and implement, processes, procedures and technical measures to enable data subjects to request access to, modification, or deletion of their personal data, according to any applicable laws and regulations.	Personal Data Access, Reversal, Rectification and Deletion
DSP-12	Define, implement and evaluate processes, procedures and technical measures to ensure that personal data is processed according to any applicable laws and regulations and for the purposes declared to the data subject.	Limitation of Purpose in Personal Data Processing
DSP-13	Define, implement and evaluate processes, procedures and technical measures for the transfer and sub-processing of personal data within the service supply chain, according to any applicable laws and regulations.	Personal Data Sub-processing
DSP-14	Define, implement and evaluate processes, procedures and technical measures to disclose the details of any personal or sensitive data access by sub-processors to the data owner prior to initiation of that processing.	Disclosure of Data Sub-processors
DSP-15	Obtain authorization from data owners, and manage associated risk before replicating or using production data in non-production environments.	Limitation of Production Data Use
DSP-16	Data retention, archiving and deletion is managed in accordance with business requirements, applicable laws and regulations.	Data Retention and Deletion

Datacenter Security

Data Security and Privacy Lifecycle Management

DSP-17.1	Are processes, procedures, and technical measures defined and implemented to protect sensitive data throughout its lifecycle?	Yes	CSP-owned	
DSP-18.1	Does the CSP have in place, and describe to CSCs, the procedure to manage and respond to requests for disclosure of Personal Data by Law Enforcement Authorities according to applicable laws and regulations?	No	CSP-owned	
DSP-18.2	Does the CSP give special attention to the notification procedure to interested CSCs, unless otherwise prohibited, such as a prohibition under criminal law to preserve confidentiality of a law enforcement investigation?	No	CSP-owned	
DSP-19.1	Are processes, procedures, and technical measures defined and implemented to specify and document physical data locations, including locales where data is processed or backed up?	Yes	CSP-owned	
GRC-01.1	Are information governance program policies and procedures sponsored by organizational leadership established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	Shared CSP and CSC	
GRC-01.2	Are the policies and procedures reviewed and updated at least annually?	Yes	Shared CSP and CSC	Revisione e aggiornamento con cadenza almeno annuale
GRC-02.1	Is there an established formal, documented, and leadership-sponsored enterprise risk management (ERM) program that includes policies and procedures for identification, evaluation, ownership, treatment, and acceptance of cloud security and privacy risks?	Yes	Shared CSP and CSC	Teamdev è dotata di un Piano di Business Continuity e Disaster Recovery che include procedure per la valutazione e gestione della cloud security e dei rischi relativi alla privacy
GRC-03.1	Are all relevant organizational policies and associated procedures reviewed at least annually, or when a substantial organizational change occurs?	Yes	CSP-owned	Revisione e aggiornamento con cadenza almeno annuale
GRC-04.1	Is an approved exception process mandated by the governance program established and followed whenever a deviation from an established policy occurs?	Yes	CSP-owned	
GRC-05.1	Has an information security program (including programs of all relevant CCM domains) been developed and implemented?	No	CSP-owned	
GRC-06.1	Are roles and responsibilities for planning, implementing, operating, assessing, and improving governance programs defined and documented?	No	CSP-owned	
GRC-07.1	Are all relevant standards, regulations, legal/contractual, and statutory requirements applicable to your organization identified and documented?	Yes	CSP-owned	
GRC-08.1	Is contact established and maintained with cloud-related special interest groups and other relevant entities?	Yes	CSP-owned	
HRS-01.1	Are background verification policies and procedures of all new employees (including but not limited to remote employees, contractors, and third parties) established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	Shared CSP and CSC	Tutti i dipendenti di Teamdev sono assunti e inquadrati con contratti a norma di legge.
HRS-01.2	Are background verification policies and procedures designed according to local laws, regulations, ethics, and contractual constraints and proportional to the data classification to be accessed, business requirements, and acceptable risk?	Yes	Shared CSP and 3rd-party	Le verifiche vengono effettuate entro i termini previsti dalla legge.
HRS-01.3	Are background verification policies and procedures reviewed and updated at least annually?	Yes	Shared CSP and 3rd-party	
HRS-02.1	Are policies and procedures for defining allowances and conditions for the acceptable use of organizationally-owned or managed assets established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	Shared CSP and 3rd-party	Il fornitore delle risorse umane di Teamdev adotta una politica di "Riservatezza e gestione dei dati" che prevede l'assegnazione dell'incarico e la contestuale autorizzazione al trattamento dei dati per tutti i dipendenti e i fornitori.
HRS-02.2	Are the policies and procedures for defining allowances and conditions for the acceptable use of organizationally-owned or managed assets reviewed and updated at least annually?	Yes	Shared CSP and 3rd-party	La revisione e l'aggiornamento vengono effettuate con cadenza almeno annuale
HRS-03.1	Are policies and procedures requiring unattended workspaces to conceal confidential data established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	Shared CSP and 3rd-party	
HRS-03.2	Are policies and procedures requiring unattended workspaces to conceal confidential data reviewed and updated at least annually?	Yes	Shared CSP and 3rd-party	La revisione e l'aggiornamento vengono effettuate con cadenza almeno annuale
HRS-04.1	Are policies and procedures to protect information accessed, processed, or stored at remote sites and locations established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	Shared CSP and 3rd-party	Teamdev adotta una politica di "Riservatezza e gestione dei dati" che prevede l'assegnazione dell'incarico e l'autorizzazione al trattamento dei dati per tutti i dipendenti e i fornitori. Tale policy definisce le modalità di trattamento dei dati e delle informazioni, delinea l'uso delle risorse e delle informazioni presso l'azienda, comprese le sedi di lavoro remote.
HRS-04.2	Are policies and procedures to protect information accessed, processed, or stored at remote sites and locations reviewed and updated at least annually?	Yes	Shared CSP and 3rd-party	La revisione e l'aggiornamento vengono effettuate con cadenza almeno annuale
HRS-05.1	Are return procedures of organizationally-owned assets by terminated employees established and documented?	Yes	Shared CSP and 3rd-party	
HRS-06.1	Are procedures outlining the roles and responsibilities concerning changes in employment established, documented, and communicated to all personnel?	Yes	Shared CSP and 3rd-party	Teamdev applica per i propri dipendenti politiche di riservatezza e trattamento dei dati che vengono aggiornate periodicamente
HRS-07.1	Are employees required to sign an employment agreement before gaining access to organizational information systems, resources, and assets?	Yes	Shared CSP and 3rd-party	Teamdev adotta politiche di riservatezza e trattamento dei dati aggiornate con cadenza almeno annuale e i dipendenti si impegnano al rispetto di tali norme che vengono sottoscritte in fase di assunzione
HRS-08.1	Are provisions and/or terms for adherence to established information governance and security policies included within employment agreements?	Yes	Shared CSP and 3rd-party	
HRS-09.1	Are employee roles and responsibilities relating to information assets and security documented and communicated?	Yes	Shared CSP and 3rd-party	Le risorse impiegate in Teamdev sono informate del loro ruolo nella gestione e riservatezza dei dati in funzione dell'incarico assegnato, in conformità alle politiche di riservatezza e gestione dei dati attuali dal fornitore responsabile. Viene effettuata una periodica attività di sensibilizzazione e formazione del personale.
HRS-10.1	Are requirements for non-disclosure/confidentiality agreements reflecting organizational data protection needs and operational details identified, documented, and reviewed at planned intervals?	Yes	Shared CSP and 3rd-party	Il Data Processing Agreement e le politiche sulla privacy sono revisionati e sottoscritti in concomitanza con aggiornamenti normativi ed ogni volta che le circostanze lo richiedono.
HRS-11.1	Is a security awareness training program for all employees of the organization established, documented, approved, communicated, applied, evaluated and maintained?	Yes	Shared CSP and 3rd-party	
HRS-11.2	Are regular security awareness training updates provided?	Yes	Shared CSP and 3rd-party	
HRS-12.1	Are all employees granted access to sensitive organizational and personal data provided with appropriate security awareness training?	Yes	Shared CSP and 3rd-party	
HRS-12.2	Are all employees granted access to sensitive organizational and personal data provided with regular updates in procedures, processes, and policies relating to their professional function?	Yes	Shared CSP and 3rd-party	
HRS-13.1	Are employees notified of their roles and responsibilities to maintain awareness and compliance with established policies, procedures, and applicable legal, statutory, or regulatory compliance obligations?	Yes	Shared CSP and 3rd-party	
IAM-01.1	Are identity and access management policies and procedures established, documented, approved, communicated, implemented, applied, evaluated, and maintained?	Yes	Shared CSP and 3rd-party	
IAM-01.2	Are identity and access management policies and procedures reviewed and updated at least annually?	Yes	Shared CSP and 3rd-party	Le procedure di accesso vengono mantenute costantemente
IAM-02.1	Are strong password policies and procedures established, documented, approved, communicated, implemented, applied, evaluated, and maintained?	Yes	Shared CSP and 3rd-party	Tutto il personale interno è tenuto a conformarsi alle politiche interne di sicurezza

DSP-17	Define and implement, processes, procedures and technical measures to protect sensitive data throughout its lifecycle.	Sensitive Data Protection	
DSP-18	The CSP must have in place, and describe to CSCs the procedure to manage and respond to requests for disclosure of Personal Data by Law Enforcement Authorities according to applicable laws and regulations. The CSP must give special attention to the notification procedure to interested CSCs, unless otherwise prohibited, such as a prohibition under criminal law to preserve confidentiality of a law enforcement investigation.	Disclosure Notification	
DSP-19	Define and implement, processes, procedures and technical measures to specify and document the physical locations of data, including any locations in which data is processed or backed up.	Data Location	
GRC-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for an information governance program, which is sponsored by the leadership of the organization. Review and update the policies and procedures at least annually.	Governance Program Policy and Procedures	Governance, Risk and Compliance
GRC-02	Establish a formal, documented, and leadership-sponsored Enterprise Risk Management (ERM) program that includes policies and procedures for identification, evaluation, ownership, treatment, and acceptance of cloud security and privacy risks.	Risk Management Program	
GRC-03	Review all relevant organizational policies and associated procedures at least annually or when a substantial change occurs within the organization.	Organizational Policy Reviews	
GRC-04	Establish and follow an approved exception process as mandated by the governance program whenever a deviation from an established policy occurs.	Policy Exception Process	
GRC-05	Develop and implement an Information Security Program, which includes programs for all the relevant domains of the CCM.	Information Security Program	
GRC-06	Define and document roles and responsibilities for planning, implementing, operating, assessing, and improving governance programs.	Governance Responsibility Model	
GRC-07	Identify and document all relevant standards, regulations, legal/contractual, and statutory requirements, which are applicable to your organization.	Information System Regulatory Mapping	
GRC-08	Establish and maintain contact with cloud-related special interest groups and other relevant entities in line with business context.	Special Interest Groups	
HRS-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for background verification of all new employees (including but not limited to remote employees, contractors, and third parties) according to local laws, regulations, ethics, and contractual constraints and proportional to the data classification to be accessed, the business requirements, and acceptable risk. Review and update the policies and procedures at least annually.	Background Screening Policy and Procedures	Human Resources
HRS-02	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for defining allowances and conditions for the acceptable use of organizationally-owned or managed assets. Review and update the policies and procedures at least annually.	Acceptable Use of Technology Policy and Procedures	
HRS-03	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures that require unattended workspaces to not have openly visible confidential data. Review and update the policies and procedures at least annually.	Clean Desk Policy and Procedures	
HRS-04	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures to protect information accessed, processed or stored at remote sites and locations. Review and update the policies and procedures at least annually.	Remote and Home Working Policy and Procedures	
HRS-05	Establish and document procedures for the return of organization-owned assets by terminated employees.	Asset returns	
HRS-06	Establish, document, and communicate to all personnel the procedures outlining the roles and responsibilities concerning changes in employment.	Employment Termination	
HRS-07	Employees sign the employee agreement prior to being granted access to organizational information systems, resources and assets.	Employment Agreement Process	
HRS-08	The organization includes within the employment agreements provisions and/or terms for adherence to established information governance and security policies.	Employment Agreement Content	
HRS-09	Document and communicate roles and responsibilities of employees, as they relate to information assets and security.	Personnel Roles and Responsibilities	
HRS-10	Identify, document, and review, at planned intervals, requirements for non-disclosure/confidentiality agreements reflecting the organization's needs for the protection of data and operational details.	Non-Disclosure Agreements	
HRS-11	Establish, document, approve, communicate, apply, evaluate and maintain a security awareness training program for all employees of the organization and provide regular training updates.	Security Awareness Training	
HRS-12	Provide all employees with access to sensitive organizational and personal data with appropriate security awareness training and regular updates in organizational procedures, processes, and policies relating to their professional function relative to the organization.	Personal and Sensitive Data Awareness and Training	
HRS-13	Make employees aware of their roles and responsibilities for maintaining awareness and compliance with established policies and procedures and applicable legal, statutory, or regulatory compliance obligations.	Compliance User Responsibility	
IAM-01	Establish, document, approve, communicate, implement, apply, evaluate and maintain policies and procedures for identity and access management. Review and update the policies and procedures at least annually.	Identity and Access Management Policy and Procedures	
IAM-02	Establish, document, approve, communicate, implement, apply, evaluate and maintain strong password policies and procedures. Review and update the policies and procedures at least annually.	Strong Password Policy and	

IAM-02.2	Are strong password policies and procedures reviewed and updated at least annually?	Yes	Shared CSP and 3rd-party	
IAM-03.1	Is system identity information and levels of access managed, stored, and reviewed?	Yes	Shared CSP and 3rd-party	
IAM-04.1	Is the separation of duties principle employed when implementing information system access?	Yes	CSP-owned	
IAM-05.1	Is the least privilege principle employed when implementing information system access?	Yes	CSP-owned	
IAM-06.1	Is a user access provisioning process defined and implemented which authorizes, records, and communicates data and assets access changes?	No	Shared CSP and 3rd-party	
IAM-07.1	Is a process in place to de-provision or modify the access, in a timely manner, of movers / leavers or system identity changes, to effectively adopt and communicate identity and access management policies?	Yes	CSP-owned	Gli accessi vengono abilitati, modificati o rimossi ogni volta che è necessario, in funzione del cambiamento di ruolo, progetto o team. Quando termina lo stato di necessità vengono rimossi o disabilitati.
IAM-08.1	Are reviews and revalidation of user access for least privilege and separation of duties completed with a frequency commensurate with organizational risk tolerance?	Yes	Shared CSP and 3rd-party	
IAM-09.1	Are processes, procedures, and technical measures for the segregation of privileged access roles defined, implemented, and evaluated such that administrative data access, encryption, key management capabilities, and logging capabilities are distinct and separate?	Yes	Shared CSP and 3rd-party	Secondo il metodo di lavoro agile di Teamdev i privilegi vengono assegnati a livello di team e sono coerenti con le competenze, le mansioni ed i ruoli dei dipendenti.
IAM-10.1	Is an access process defined and implemented to ensure privileged access roles and rights are granted for a limited period?	Yes	Shared CSP and 3rd-party	Le revisioni dei privilegi di accesso avvengono al momento dell'assunzione presso Teamdev, di ogni cambio di ruolo/team o progetto e al termine della collaborazione vengono rimossi.
IAM-10.2	Are procedures implemented to prevent the culmination of segregated privileged access?	Yes	Shared CSP and 3rd-party	Le revisioni dei privilegi avvengono al momento dell'assunzione presso Teamdev, di ogni cambio di ruolo/team o progetto e al termine della collaborazione vengono rimossi.
IAM-11.1	Are processes and procedures for customers to participate, where applicable, in granting access for agreed, high risk as (defined by the organizational risk assessment) privileged access roles defined, implemented and evaluated?	No	Shared CSP and CSC	I customer non hanno accesso a ruoli privilegiati ad alto rischio
IAM-12.1	Are processes, procedures, and technical measures to ensure the logging infrastructure is "read-only" for all with write access (including privileged access roles) defined, implemented, and evaluated?	Yes	Shared CSP and 3rd-party	In KEYref esistono processi, procedure e strumenti tecnici per la gestione del login.
IAM-12.2	Is the ability to disable the "read-only" configuration of logging infrastructure controlled through a procedure that ensures the segregation of duties and break glass procedures?	Yes	Shared CSP and 3rd-party	
IAM-13.1	Are processes, procedures, and technical measures that ensure users are identifiable through unique identification (or can associate individuals with user identification usage) defined, implemented, and evaluated?	Yes	Shared CSP and 3rd-party	In KEYref esistono processi, procedure e strumenti tecnici per l'identificazione univoca degli utenti. Normalmente l'identificazione avviene tramite login personale.
IAM-14.1	Are processes, procedures, and technical measures for authenticating access to systems, application, and data assets including multifactor authentication for a least-privileged user and sensitive data access defined, implemented, and evaluated?	Yes	Shared CSP and 3rd-party	
IAM-14.2	Are digital certificates or alternatives that achieve an equivalent security level for system identities adopted?	No	Shared CSP and 3rd-party	
IAM-15.1	Are processes, procedures, and technical measures for the secure management of passwords defined, implemented, and evaluated?	Yes	Shared CSP and 3rd-party	È raccomandato l'utilizzo di password manager per l'archiviazione sicura delle password specifiche e credenziali di ogni utente.
IAM-16.1	Are processes, procedures, and technical measures to verify access to data and system functions authorized, defined, implemented, and evaluated?	Yes	Shared CSP and 3rd-party	
IPY-01.1	Are policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained for communications between application services (e.g., APIs)?	Yes	CSP-owned	
IPY-01.2	Are policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained for information processing interoperability?	Yes	CSP-owned	
IPY-01.3	Are policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained for application development portability?	Yes	Shared CSP and 3rd-party	
IPY-01.4	Are policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained for information/data exchange, usage, portability, integrity, and persistence?	Yes	Shared CSP and CSC	
IPY-01.5	Are interoperability and portability policies and procedures reviewed and updated at least annually?	Yes	Shared CSP and CSC	
IPY-02.1	Are CSCs able to programmatically retrieve their data via an application interface(s) to enable interoperability and portability?	No	Shared CSP and CSC	
IPY-03.1	Are cryptographically secure and standardized network protocols implemented for the management, import, and export of data?	Yes	Shared CSP and CSC	
IPY-04.1	Do agreements include provisions specifying CSC data access upon contract termination, and have the following? a. Data format b. Duration data will be stored c. Scope of the data retained and made available to the CSCs d. Data deletion policy	Yes	Shared CSP and CSC	
IVS-01.1	Are infrastructure and virtualization security policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	CSP-owned	
IVS-01.2	Are infrastructure and virtualization security policies and procedures reviewed and updated at least annually?	Yes	CSP-owned	
IVS-02.1	Is resource availability, quality, and capacity planned and monitored in a way that delivers required system performance, as determined by the business?	Yes	CSP-owned	
IVS-03.1	Are communications between environments monitored?	Yes	CSP-owned	
IVS-03.2	Are communications between environments encrypted?	Yes	CSP-owned	
IVS-03.3	Are communications between environments restricted to only authenticated and authorized connections, as justified by the business?	Yes	CSP-owned	
IVS-03.4	Are network configurations reviewed at least annually?	Yes	CSP-owned	

			Procedures	
IAM-03	Manage, store, and review the information of system identities, and level of access.		Identity Inventory	
IAM-04	Employ the separation of duties principle when implementing information system access.		Separation of Duties	
IAM-05	Employ the least privilege principle when implementing information system access.		Least Privilege	
IAM-06	Define and implement a user access provisioning process which authorizes, records, and communicates access changes to data and assets.		User Access Provisioning	
IAM-07	De-provision or respectively modify access of movers / leavers or system identity changes in a timely manner in order to effectively adopt and communicate identity and access management policies.		User Access Changes and Revocation	
IAM-08	Review and revalidate user access for least privilege and separation of duties with a frequency that is commensurate with organizational risk tolerance.		User Access Review	
IAM-09	Define, implement and evaluate processes, procedures and technical measures for the segregation of privileged access roles such that administrative access to data, encryption and key management capabilities and logging capabilities are distinct and separated.		Segregation of Privileged Access Roles	
IAM-10	Define and implement an access process to ensure privileged access roles and rights are granted for a time limited period, and implement procedures to prevent the culmination of segregated privileged access.		Management of Privileged Access Roles	Identity & Access Management
IAM-11	Define, implement and evaluate processes and procedures for customers to participate, where applicable, in the granting of access for agreed, high risk (as defined by the organizational risk assessment) privileged access roles.		CSCs Approval for Agreed Privileged Access Roles	
IAM-12	Define, implement and evaluate processes, procedures and technical measures to ensure the logging infrastructure is read-only for all with write access, including privileged access roles, and that the ability to disable it is controlled through a procedure that ensures the segregation of duties and break glass procedures.		Safeguard Logs Integrity	
IAM-13	Define, implement and evaluate processes, procedures and technical measures that ensure users are identifiable through unique IDs or which can associate individuals to the usage of user IDs.		Uniquely Identifiable Users	
IAM-14	Define, implement and evaluate processes, procedures and technical measures for authenticating access to systems, application and data assets, including multifactor authentication for at least privileged user and sensitive data access. Adopt digital certificates or alternatives which achieve an equivalent level of security for system identities.		Strong Authentication	
IAM-15	Define, implement and evaluate processes, procedures and technical measures for the secure management of passwords.		Passwords Management	
IAM-16	Define, implement and evaluate processes, procedures and technical measures to verify access to data and system functions is authorized.		Authorization Mechanisms	
IPY-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for interoperability and portability including requirements for: a. Communications between application interfaces b. Information processing interoperability c. Application development portability d. Information/Data exchange, usage, portability, integrity, and persistence Review and update the policies and procedures at least annually.		Interoperability and Portability Policy and Procedures	Interoperability & Portability
IPY-02	Provide application interface(s) to CSCs so that they programmatically retrieve their data to enable interoperability and portability.		Application Interface Availability	
IPY-03	Implement cryptographically secure and standardized network protocols for the management, import and export of data.		Secure Interoperability and Portability Management	
IPY-04	Agreements must include provisions specifying CSCs access to data upon contract termination and will include: a. Data format b. Length of time the data will be stored c. Scope of the data retained and made available to the CSCs d. Data deletion policy		Data Portability Contractual Obligations	
IVS-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for infrastructure and virtualization security. Review and update the policies and procedures at least annually.		Infrastructure and Virtualization Security Policy and Procedures	
IVS-02	Plan and monitor the availability, quality, and adequate capacity of resources in order to deliver the required system performance as determined by the business.		Capacity and Resource Planning	
IVS-03	Monitor, encrypt and restrict communications between environments to only authenticated and authorized connections, as justified by the business. Review these configurations at least annually, and support them by a documented justification of all allowed services, protocols, ports, and compensating controls.		Network Security	Infrastructure & Virtualization Security

<b>IVS-03.5</b>	Are network configurations supported by the documented justification of all allowed services, protocols, ports, and compensating controls?	NA	CSP-owned
<b>IVS-04.1</b>	Is every host and guest OS, hypervisor, or infrastructure control plane hardened (according to their respective best practices) and supported by technical controls as part of a security baseline?	Yes	CSP-owned
<b>IVS-05.1</b>	Are production and non-production environments separated?	Yes	CSP-owned
<b>IVS-06.1</b>	Are applications and infrastructures designed, developed, deployed, and configured such that CSP and CSC (tenant) user access and intra-tenant access is appropriately segmented, segregated, monitored, and restricted from other tenants?	Yes	CSP-owned
<b>IVS-07.1</b>	Are secure and encrypted communication channels including only up-to-date and approved protocols used when migrating servers, services, applications, or data to cloud environments?	Yes	Shared CSP and 3rd-party
<b>IVS-08.1</b>	Are high-risk environments identified and documented?	NA	CSP-owned
<b>IVS-09.1</b>	Are processes, procedures, and defense-in-depth techniques defined, implemented, and evaluated for protection, detection, and timely response to network-based attacks?	Yes	CSP-owned
<b>LOG-01.1</b>	Are logging and monitoring policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	CSP-owned
<b>LOG-01.2</b>	Are policies and procedures reviewed and updated at least annually?	Yes	CSP-owned
<b>LOG-02.1</b>	Are processes, procedures, and technical measures defined, implemented, and evaluated to ensure audit log security and retention?	NA	CSP-owned
<b>LOG-03.1</b>	Are security-related events identified and monitored within applications and the underlying infrastructure?	NA	CSP-owned
<b>LOG-03.2</b>	Is a system defined and implemented to generate alerts to responsible stakeholders based on security events and their corresponding metrics?	NA	CSP-owned
<b>LOG-04.1</b>	Is access to audit logs restricted to authorized personnel, and are records maintained to provide unique access accountability?	NA	CSP-owned
<b>LOG-05.1</b>	Are security audit logs monitored to detect activity outside of typical or expected patterns?	NA	Shared CSP and 3rd-party
<b>LOG-05.2</b>	Is a process established and followed to review and take appropriate and timely actions on detected anomalies?	NA	Shared CSP and 3rd-party
<b>LOG-06.1</b>	Is a reliable time source being used across all relevant information processing systems?	NA	Shared CSP and 3rd-party
<b>LOG-07.1</b>	Are logging requirements for information meta/data system events established, documented, and implemented?	NA	CSP-owned
<b>LOG-07.2</b>	Is the scope reviewed and updated at least annually, or whenever there is a change in the threat environment?	NA	Shared CSP and 3rd-party
<b>LOG-08.1</b>	Are audit records generated, and do they contain relevant security information?	NA	CSP-owned
<b>LOG-09.1</b>	Does the information system protect audit records from unauthorized access, modification, and deletion?	NA	CSP-owned
<b>LOG-10.1</b>	Are monitoring and internal reporting capabilities established to report on cryptographic operations, encryption, and key management policies, processes, procedures, and controls?	NA	CSP-owned
<b>LOG-11.1</b>	Are key lifecycle management events logged and monitored to enable auditing and reporting on cryptographic keys' usage?	NA	3rd-party outsourced
<b>LOG-12.1</b>	Is physical access logged and monitored using an auditable access control system?	NA	3rd-party outsourced
<b>LOG-13.1</b>	Are processes and technical measures for reporting monitoring system anomalies and failures defined, implemented, and evaluated?	Yes	CSP-owned
<b>LOG-13.2</b>	Are accountable parties immediately notified about anomalies and failures?	Yes	CSP-owned
<b>SEF-01.1</b>	Are policies and procedures for security incident management, e-discovery, and cloud forensics established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	Shared CSP and 3rd-party Teamdev adotta delle procedure operative per la gestione degli incidenti di sicurezza basati sull'analisi dei rischi e periodicamente aggiornati.
<b>SEF-01.2</b>	Are policies and procedures reviewed and updated annually?	Yes	Shared CSP and 3rd-party La revisione e l'aggiornamento vengono effettuati con cadenza almeno annuale
<b>SEF-02.1</b>	Are policies and procedures for timely management of security incidents established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	Shared CSP and 3rd-party
<b>SEF-02.2</b>	Are policies and procedures for timely management of security incidents reviewed and updated at least annually?	Yes	Shared CSP and 3rd-party
<b>SEF-03.1</b>	Is a security incident response plan that includes relevant internal departments, impacted CSCs, and other business-critical relationships (such as supply-chain) established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	Shared CSP and 3rd-party
<b>SEF-04.1</b>	Is the security incident response plan tested and updated for effectiveness, as necessary, at planned intervals or upon significant organizational or environmental changes?	Yes	Shared CSP and 3rd-party
<b>SEF-05.1</b>	Are information security incident metrics established and monitored?	Yes	Shared CSP and 3rd-party
<b>SEF-06.1</b>	Are processes, procedures, and technical measures supporting business processes to triage security-related events defined, implemented, and evaluated?	Yes	Shared CSP and 3rd-party
<b>SEF-07.1</b>	Are processes, procedures, and technical measures for security breach notifications defined and implemented?	Yes	Shared CSP and 3rd-party
<b>SEF-07.2</b>	Are security breaches and assumed security breaches reported (including any relevant supply chain breaches) as per applicable SLAs, laws, and regulations?	Yes	Shared CSP and 3rd-party
<b>SEF-08.1</b>	Are points of contact maintained for applicable regulation authorities, national and local law enforcement, and other legal jurisdictional authorities?	Yes	Shared CSP and 3rd-party
<b>STA-01.1</b>	Are policies and procedures implementing the shared security responsibility model (SSRM) within the organization established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	Shared CSP and 3rd-party
<b>STA-01.2</b>	Are the policies and procedures that apply the SSRM reviewed and updated annually?	Yes	Shared CSP and 3rd-party La revisione e l'aggiornamento vengono effettuati con cadenza almeno annuale
<b>STA-02.1</b>	Is the SSRM applied, documented, implemented, and managed throughout the supply chain for the cloud service offering?	Yes	Shared CSP and 3rd-party
<b>STA-03.1</b>	Is the CSC given SSRM guidance detailing information about SSRM applicability throughout the supply chain?	Yes	CSP-owned

<b>IVS-04</b>	Harden host and guest OS, hypervisor or infrastructure control plane according to their respective best practices, and supported by technical controls, as part of a security baseline.	OS Hardening and Base Controls
<b>IVS-05</b>	Separate production and non-production environments.	Production and Non-Production Environments
<b>IVS-06</b>	Design, develop, deploy and configure applications and infrastructures such that CSP and CSC (tenant) user access and intra-tenant access is appropriately segmented and segregated, monitored and restricted from other tenants.	Segmentation and Segregation
<b>IVS-07</b>	Use secure and encrypted communication channels when migrating servers, services, applications, or data to cloud environments. Such channels must include only up-to-date and approved protocols.	Migration to Cloud Environments
<b>IVS-08</b>	Identify and document high-risk environments.	Network Architecture Documentation
<b>IVS-09</b>	Define, implement and evaluate processes, procedures and defense-in-depth techniques for protection, detection, and timely response to network-based attacks.	Network Defense
<b>LOG-01</b>	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for logging and monitoring. Review and update the policies and procedures at least annually.	Logging and Monitoring Policy and Procedures
<b>LOG-02</b>	Define, implement and evaluate processes, procedures and technical measures to ensure the security and retention of audit logs.	Audit Logs Protection
<b>LOG-03</b>	Identify and monitor security-related events within applications and the underlying infrastructure. Define and implement a system to generate alerts to responsible stakeholders based on such events and corresponding metrics.	Security Monitoring and Alerting
<b>LOG-04</b>	Restrict audit logs access to authorized personnel and maintain records that provide unique access accountability.	Audit Logs Access and Accountability
<b>LOG-05</b>	Monitor security audit logs to detect activity outside of typical or expected patterns. Establish and follow a defined process to review and take appropriate and timely actions on detected anomalies.	Audit Logs Monitoring and Response
<b>LOG-06</b>	Use a reliable time source across all relevant information processing systems.	Clock Synchronization
<b>LOG-07</b>	Establish, document and implement which information meta/data system events should be logged. Review and update the scope at least annually or whenever there is a change in the threat environment.	Logging Scope
<b>LOG-08</b>	Generate audit records containing relevant security information.	Log Records
<b>LOG-09</b>	The information system protects audit records from unauthorized access, modification, and deletion.	Log Protection
<b>LOG-10</b>	Establish and maintain a monitoring and internal reporting capability over the operations of cryptographic, encryption and key management policies, processes, procedures, and controls.	Encryption Monitoring and Reporting
<b>LOG-11</b>	Log and monitor key lifecycle management events to enable auditing and reporting on usage of cryptographic keys.	Transaction/Activity Logging
<b>LOG-12</b>	Monitor and log physical access using an auditable access control system.	Access Control Logs
<b>LOG-13</b>	Define, implement and evaluate processes, procedures and technical measures for the reporting of anomalies and failures of the monitoring system and provide immediate notification to the accountable party.	Failures and Anomalies Reporting
<b>SEF-01</b>	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for Security Incident Management, E-Discovery, and Cloud Forensics. Review and update the policies and procedures at least annually.	Security Incident Management Policy and Procedures
<b>SEF-02</b>	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for the timely management of security incidents. Review and update the policies and procedures at least annually.	Service Management Policy and Procedures
<b>SEF-03</b>	Establish, document, approve, communicate, apply, evaluate and maintain a security incident response plan, which includes but is not limited to: relevant internal departments, impacted CSCs, and other business critical relationships (such as supply-chain) that may be impacted.	Incident Response Plans
<b>SEF-04</b>	Test and update as necessary incident response plans at planned intervals or upon significant organizational or environmental changes for effectiveness.	Incident Response Testing
<b>SEF-05</b>	Establish and monitor information security incident metrics.	Incident Response Metrics
<b>SEF-06</b>	Define, implement and evaluate processes, procedures and technical measures supporting business processes to triage security-related events.	Event Triage Processes
<b>SEF-07</b>	Define and implement, processes, procedures and technical measures for security breach notifications. Report security breaches and assumed security breaches including any relevant supply chain breaches, as per applicable SLAs, laws and regulations.	Security Breach Notification
<b>SEF-08</b>	Maintain points of contact for applicable regulation authorities, national and local law enforcement, and other legal jurisdictional authorities.	Points of Contact Maintenance
<b>STA-01</b>	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for the application of the Shared Security Responsibility Model (SSRM) within the organization. Review and update the policies and procedures at least annually.	SSRM Policy and Procedures
<b>STA-02</b>	Apply, document, implement and manage the SSRM throughout the supply chain for the cloud service offering.	SSRM Supply Chain
<b>STA-03</b>	Provide SSRM Guidance to the CSC detailing information about the SSRM applicability throughout the supply chain.	SSRM Guidance

Logging and Monitoring

Security Incident Management, E-Discovery, & Cloud Forensics

<b>STA-04.1</b>	Is the shared ownership and applicability of all CSA CCM controls delineated according to the SSRM for the cloud service offering?	Yes	CSP-owned	
<b>STA-05.1</b>	Is SSRM documentation for all cloud services the organization uses reviewed and validated?	Yes	3rd-party outsourced	
<b>STA-06.1</b>	Are the portions of the SSRM the organization is responsible for implemented, operated, audited, or assessed?	Yes	Shared CSP and 3rd-party	
<b>STA-07.1</b>	Is an inventory of all supply chain relationships developed and maintained?	Yes	Shared CSP and 3rd-party	
<b>STA-08.1</b>	Are risk factors associated with all organizations within the supply chain periodically reviewed by CSPs?	Yes	Shared CSP and 3rd-party	
<b>STA-09.1</b>	Do service agreements between CSPs and CSCs (tenants) incorporate at least the following mutually agreed upon provisions and/or terms? • Scope, characteristics, and location of business relationship and services offered • Information security requirements (including SSRM) • Change management process • Logging and monitoring capability • Incident management and communication procedures	Yes	Shared CSP and CSC	
<b>STA-10.1</b>	Are supply chain agreements between CSPs and CSCs reviewed at least annually?	Yes	Shared CSP and CSC	
<b>STA-11.1</b>	Is there a process for conducting internal assessments at least annually to confirm the conformance and effectiveness of standards, policies, procedures, and SLA activities?	Yes	3rd-party outsourced	Contestualmente alla revisione annuale della Valutazione dei Rischi del Piano di Business Continuity
<b>STA-12.1</b>	Are policies that require all supply chain CSPs to comply with information security, confidentiality, access control, privacy, audit, personnel policy, and service level requirements and standards implemented?	Yes	Shared CSP and CSC	Tutti i CSP della catena di fornitura sono stati selezionati da Teamdev rispettando gli standard del SSRM.
<b>STA-13.1</b>	Are supply chain partner IT governance policies and procedures reviewed periodically?	Yes	Shared CSP and 3rd-party	La revisione e l'aggiornamento vengono effettuati con cadenza almeno annuale
<b>STA-14.1</b>	Is a process to conduct periodic security assessments for all supply chain organizations defined and implemented?	Yes	Shared CSP and 3rd-party	È prevista la verifica periodica dei requisiti dei fornitori da parte di Teamdev
<b>TVM-01.1</b>	Are policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained to identify, report, and prioritize the remediation of vulnerabilities to protect systems against vulnerability exploitation?	Yes	Shared CSP and 3rd-party	
<b>TVM-01.2</b>	Are threat and vulnerability management policies and procedures reviewed and updated at least annually?	Yes	Shared CSP and 3rd-party	è previsto l'aggiornamento e la revisione periodica, con cadenza almeno annuale
<b>TVM-02.1</b>	Are policies and procedures to protect against malware on managed assets established, documented, approved, communicated, applied, evaluated, and maintained?	Yes	Shared CSP and 3rd-party	
<b>TVM-02.2</b>	Are asset management and malware protection policies and procedures reviewed and updated at least annually?	Yes	Shared CSP and 3rd-party	
<b>TVM-03.1</b>	Are processes, procedures, and technical measures defined, implemented, and evaluated to enable scheduled and emergency responses to vulnerability identifications (based on the identified risk)?	Yes	Shared CSP and 3rd-party	
<b>TVM-04.1</b>	Are processes, procedures, and technical measures defined, implemented, and evaluated to update detection tools, threat signatures, and compromise indicators weekly (or more frequent) basis?	Yes	Shared CSP and 3rd-party	L'aggiornamento viene eseguito continuamente
<b>TVM-05.1</b>	Are processes, procedures, and technical measures defined, implemented, and evaluated to identify updates for applications that use third-party or open-source libraries (according to the organization's vulnerability management policy)?	Yes	Shared CSP and 3rd-party	
<b>TVM-06.1</b>	Are processes, procedures, and technical measures defined, implemented, and evaluated for periodic, independent, third-party penetration testing?	Yes	CSP-owned	
<b>TVM-07.1</b>	Are processes, procedures, and technical measures defined, implemented, and evaluated for vulnerability detection on organizationally managed assets at least monthly?	Yes	CSP-owned	
<b>TVM-08.1</b>	Is vulnerability remediation prioritized using a risk-based model from an industry-recognized framework?	Yes	CSP-owned	
<b>TVM-09.1</b>	Is a process defined and implemented to track and report vulnerability identification and remediation activities that include stakeholder notification?	Yes	CSP-owned	
<b>TVM-10.1</b>	Are metrics for vulnerability identification and remediation established, monitored, and reported at defined intervals?	Yes	CSP-owned	Teamdev ha predisposto delle procedure per l'acquisizione delle segnalazione e gestione delle vulnerabilità e dei bug software
<b>UEM-01.1</b>	Are policies and procedures established, documented, approved, communicated, applied, evaluated, and maintained for all endpoints?	NA	CSP-owned	
<b>UEM-01.2</b>	Are universal endpoint management policies and procedures reviewed and updated at least annually?	NA	CSP-owned	
<b>UEM-02.1</b>	Is there a defined, documented, applicable and evaluated list containing approved services, applications, and the sources of applications (stores) acceptable for use by endpoints when accessing or storing organization-managed data?	NA	CSP-owned	
<b>UEM-03.1</b>	Is a process defined and implemented to validate endpoint device compatibility with operating systems and applications?	NA	CSP-owned	
<b>UEM-04.1</b>	Is an inventory of all endpoints used and maintained to store and access company data?	NA	Shared CSP and 3rd-party	
<b>UEM-05.1</b>	Are processes, procedures, and technical measures defined, implemented and evaluated, to enforce policies and controls for all endpoints permitted to access systems and/or store, transmit, or process organizational data?	NA	Shared CSP and 3rd-party	
<b>UEM-06.1</b>	Are all relevant interactive-use endpoints configured to require an automatic lock screen?	NA	Shared CSP and 3rd-party	
<b>UEM-07.1</b>	Are changes to endpoint operating systems, patch levels, and/or applications managed through the organizational change management process?	NA	CSP-owned	
<b>UEM-08.1</b>	Is information protected from unauthorized disclosure on managed endpoints with storage encryption?	NA	Shared CSP and 3rd-party	
<b>UEM-09.1</b>	Are anti-malware detection and prevention technology services configured on managed endpoints?	NA	CSP-owned	
<b>UEM-10.1</b>	Are software firewalls configured on managed endpoints?	NA	CSP-owned	
<b>UEM-11.1</b>	Are managed endpoints configured with data loss prevention (DLP) technologies and rules per a risk assessment?	NA	CSP-owned	
<b>UEM-12.1</b>	Are remote geolocation capabilities enabled for all managed mobile endpoints?	NA	Shared CSP and 3rd-party	
<b>UEM-13.1</b>	Are processes, procedures, and technical measures defined, implemented, and evaluated to enable remote company data deletion on managed endpoint devices?	NA	Shared CSP and 3rd-party	
<b>UEM-14.1</b>	Are processes, procedures, and technical and/or contractual measures defined, implemented, and evaluated to maintain proper security of third-party endpoints with access to organizational assets?	NA	CSP-owned	

STA-04	Delineate the shared ownership and applicability of all CSA CCM controls according to the SSRM for the cloud service offering.	SSRM Control Ownership
STA-05	Review and validate SSRM documentation for all cloud services offerings the organization uses.	SSRM Documentation Review
STA-06	Implement, operate, and audit or assess the portions of the SSRM which the organization is responsible for.	SSRM Control Implementation
STA-07	Develop and maintain an inventory of all supply chain relationships.	Supply Chain Inventory
STA-08	CSPs periodically review risk factors associated with all organizations within their supply chain.	Supply Chain Risk Management
STA-09	Service agreements between CSPs and CSCs (tenants) must incorporate at least the following mutually-agreed upon provisions and/or terms: • Scope, characteristics and location of business relationship and services offered • Information security requirements (including SSRM) • Change management process • Logging and monitoring capability • Incident management and communication procedures	Primary Service and Contractual Agreement
STA-10	Review supply chain agreements between CSPs and CSCs at least annually.	Supply Chain Agreement Review
STA-11	Define and implement a process for conducting internal assessments to confirm conformance and effectiveness of standards, policies, procedures, and service level agreement activities at least annually.	Internal Compliance Testing
STA-12	Implement policies requiring all CSPs throughout the supply chain to comply with information security, confidentiality, access control, privacy, audit, personnel policy and service level requirements and standards.	Supply Chain Service Agreement Compliance
STA-13	Periodically review the organization's supply chain partners' IT governance policies and procedures.	Supply Chain Governance Review
STA-14	Define and implement a process for conducting security assessments periodically for all organizations within the supply chain.	Supply Chain Data Security Assessment
TVM-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures to identify, report and prioritize the remediation of vulnerabilities, in order to protect systems against vulnerability exploitation. Review and update the policies and procedures at least annually.	Threat and Vulnerability Management Policy and Procedures
TVM-02	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures to protect against malware on managed assets. Review and update the policies and procedures at least annually.	Malware Protection Policy and Procedures
TVM-03	Define, implement and evaluate processes, procedures and technical measures to enable both scheduled and emergency responses to vulnerability identifications, based on the identified risk.	Vulnerability Remediation Schedule
TVM-04	Define, implement and evaluate processes, procedures and technical measures to update detection tools, threat signatures, and indicators of compromise on a weekly, or more frequent basis.	Detection Updates
TVM-05	Define, implement and evaluate processes, procedures and technical measures to identify updates for applications which use third party or open source libraries according to the organization's vulnerability management policy.	External Library Vulnerabilities
TVM-06	Define, implement and evaluate processes, procedures and technical measures for the periodic performance of penetration testing by independent third parties.	Penetration Testing
TVM-07	Define, implement and evaluate processes, procedures and technical measures for the detection of vulnerabilities on organizationally managed assets at least monthly.	Vulnerability Identification
TVM-08	Use a risk-based model for effective prioritization of vulnerability remediation using an industry recognized framework.	Vulnerability Prioritization
TVM-09	Define and implement a process for tracking and reporting vulnerability identification and remediation activities that includes stakeholder notification.	Vulnerability Management Reporting
TVM-10	Establish, monitor and report metrics for vulnerability identification and remediation at defined intervals.	Vulnerability Management Metrics
UEM-01	Establish, document, approve, communicate, apply, evaluate and maintain policies and procedures for all endpoints. Review and update the policies and procedures at least annually.	Endpoint Devices Policy and Procedures
UEM-02	Define, document, apply and evaluate a list of approved services, applications and sources of applications (stores) acceptable for use by endpoints when accessing or storing organization-managed data.	Application and Service Approval
UEM-03	Define and implement a process for the validation of the endpoint device's compatibility with operating systems and applications.	Compatibility
UEM-04	Maintain an inventory of all endpoints used to store and access company data.	Endpoint Inventory
UEM-05	Define, implement and evaluate processes, procedures and technical measures to enforce policies and controls for all endpoints permitted to access systems and/or store, transmit, or process organizational data.	Endpoint Management
UEM-06	Configure all relevant interactive-use endpoints to require an automatic lock screen.	Automatic Lock Screen
UEM-07	Manage changes to endpoint operating systems, patch levels, and/or applications through the company's change management processes.	Operating Systems
UEM-08	Protect information from unauthorized disclosure on managed endpoint devices with storage encryption.	Storage Encryption
UEM-09	Configure managed endpoints with anti-malware detection and prevention technology and services.	Anti-Malware Detection and Prevention
UEM-10	Configure managed endpoints with properly configured software firewalls.	Software Firewall
UEM-11	Configure managed endpoints with Data Loss Prevention (DLP) technologies and rules in accordance with a risk assessment.	Data Loss Prevention
UEM-12	Enable remote geo-location capabilities for all managed mobile endpoints.	Remote Locate
UEM-13	Define, implement and evaluate processes, procedures and technical measures to enable the deletion of company data remotely on managed endpoint devices.	Remote Wipe
UEM-14	Define, implement and evaluate processes, procedures and technical and/or contractual measures to maintain proper security of third-party endpoints with access to organizational assets.	Third-Party Endpoint Security Posture

Supply Chain Management, Transparency, and Accountability

Threat & Vulnerability Management

Universal Endpoint Management

End of Standard

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